

ITbazar.net Corporate



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1. ABOUT US

Who We Are

ITbazar.net is a leading ICT-based company in Bangladesh specializing in networking, IT infrastructure, security products, and technology solutions. Since our establishment, we have been providing high-quality networking products, IT accessories, security equipment, and professional technical services throughout Bangladesh.

We operate a nationwide online shopping platform supported by fast courier delivery services, along with two physical showrooms located in **Dhaka** and **Chattogram**, while our corporate head office is situated in Dhaka.

Our experienced engineers, technical supervisors, and customer support professionals work together to deliver reliable products and dependable services. Through technical expertise, innovation, and commitment, we help individuals, businesses, educational institutions, factories, and government organizations build secure and efficient IT infrastructures.

Our mission is to provide sustainable networking and security solutions that create long-term value for our customers.

2. OUR HISTORY

IT Bazar was established in **2015**, following many years of industry experience gained by its founder.

Before launching IT Bazar, the entrepreneur completed professional certifications including **Microsoft Certified Systems Engineer (MCSE)**, **Red Hat Linux**, and **MikroTik** training during **2009–2010**. He then worked with **Mim Technology Ltd.**, where he gained extensive practical experience in networking and IT solutions.

Later, he founded **Trusted Network Technology Ltd.**, which continues to operate successfully.

ITbazar.net began serving customers from its Chattogram showroom and later expanded to Dhaka with a showroom in **2019**. Since then, the company has built a strong reputation for quality products, dependable services, and customer satisfaction. Today, thousands of repeat customers continue to place their trust in ITbazar.net.

3. WHAT WE STAND FOR

At **ITbazar.net**, we believe in delivering excellence through integrity, innovation, and customer commitment.

Our core values include:

- Customer First
- Quality Without Compromise
- Professional Integrity
- Technical Excellence
- Innovation
- Teamwork
- Continuous Learning
- Long-Term Relationships

These values guide every product we sell, every service we provide, and every relationship we build.

4. OUR ROLE IN THE MARKET

ITbazar.net plays an important role in Bangladesh's ICT and networking industry by supplying reliable networking equipment, security systems, fiber optic solutions, and technical support.

Our goal is to help organizations improve their IT infrastructure through high-quality products, expert consultation, and professional installation services.

We continuously monitor technological developments to provide modern and future-ready networking and security solutions.

5. OUR PRODUCT RANGE & BUSINESS AREAS

Our major business areas include:

- Enterprise Networking Products
 - Fiber Optic Solutions
 - Wireless Networking Equipment
 - Data Center Accessories
 - Server & Rack Solutions
 - CCTV & IP Surveillance Systems
 - Access Control & Security Solutions
 - IT Tools & Testing Equipment
 - Computer Components & Accessories
 - Structured Cabling Products
 - Exclusive Brand Distribution
 - Imported IT & Security Products
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6. OUR SERVICES

Our professional services include:

- Enterprise Network Design
- Network Installation & Configuration

- Server Installation & Deployment
 - Fiber Optic Installation & Splicing
 - CCTV Camera Installation & Maintenance
 - IP Surveillance Solutions
 - Access Control System Installation
 - Wi-Fi Coverage Planning
 - Structured Cabling Solutions
 - Annual Maintenance Contracts (AMC)
 - Technical Support & Consultancy
 - IT Infrastructure Planning
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7. OUR TEAM STRENGTH

Our strength lies in our experienced and dedicated professionals.

Our team consists of:

- Certified Network Engineers
- Technical Support Engineers
- Sales & Product Consultants
- Customer Service Representatives
- Installation & Maintenance Technicians
- Logistics & Supply Chain Personnel
- Marketing & Business Development Team

Together, we are committed to delivering exceptional service and ensuring complete customer satisfaction.

8. OUR NETWORK & BUSINESS RESOURCES

ITbazar.net operates through multiple business channels across Bangladesh.

Our resources include:

- Corporate Head Office – Dhaka
- Dhaka Showroom
- Chattogram Showroom
- Nationwide Online Store
- Countrywide Courier Delivery Network

- Authorized Distribution Partners
 - Technical Support Team
 - After-Sales Service Network
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9. MAJOR CLIENTS PORTFOLIO

We are proud to serve customers from various industries, including:

- Government Organizations
- Private Companies
- Educational Institutions
- Corporate Offices
- Banks & Financial Institutions
- Manufacturing Industries
- Internet Service Providers (ISPs)
- System Integrators
- Retail Businesses
- Individual Professionals

We also support digital payment through major banking and mobile financial service providers.

10. SNAPSHOT OF OUR WORKING AREA

Our major working areas include:

- Enterprise Networking
 - Fiber Optic Networking
 - CCTV Surveillance
 - Data Center Infrastructure
 - Server & Storage Solutions
 - Structured Cabling
 - Office IT Setup
 - Factory Network Solutions
 - Campus Networking
 - Wireless Infrastructure
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11. CUSTOMER CONFIDENCE & SATISFACTION

Customer satisfaction is the foundation of our success.

We have earned the trust of thousands of customers by providing:

- Genuine Products
- Competitive Pricing
- Professional Technical Support
- Fast Delivery
- Reliable After-Sales Service
- Warranty Support
- Long-Term Business Relationships

Our growing number of repeat customers reflects the confidence they place in ITbazar.net.

12. A CUSTOMER IS...

A customer is the most valuable visitor to our business.

Customers are not dependent on us—we are dependent on them.

Every customer gives us the opportunity to serve, improve, and grow. Their satisfaction is our highest priority, and we are committed to exceeding their expectations through quality products and excellent service.

13. BANK PARTNERS INFORMATION

For customer convenience, we support secure payment through:

- BRAC Bank PLC
- Islami Bank Bangladesh PLC
- Dutch-Bangla Bank PLC
- AB Bank PLC
- City Bank PLC

Digital payment partners include:

- bKash
- Nagad

- Rocket
 - Nexus
 - Visa
 - Mastercard
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14. LEGAL STATUS OF THE COMPANY

ITbazar.net operates as a legally registered business in Bangladesh.

Supporting documents include:

- Trade License
- TIN Certificate
- BIN (VAT Registration)
- Company Registration (if applicable)
- Import Registration Certificate (IRC)
- Authorized Distributor Certificates
- Brand Authorization Letters
- Membership Certificates

(All certificates can be attached in this section.)

15. CONTACT INFORMATION

Head Office

Suvastu ICT Bhaban (8th Floor)
New Elephant Road
Dhaka-1205, Bangladesh

Dhaka Showroom

Suvastu ICT Bhaban (1st Floor, Shop-110)
New Elephant Road
Dhaka-1205, Bangladesh

Chattogram Showroom

Keary Elysium (2nd Floor, Shop-253)

Chawkbazar

Chattogram-4000, Bangladesh

Website: **www.itbazar.net**

16. CONTACT DIRECTION BY MAP

Google Maps locations for:

- Head Office
- Dhaka Showroom
- Chattogram Showroom

(Insert Google Maps QR Codes or embedded maps in the final printed or digital company profile.)